



C E R T I F I C A T

SRAC certifică organizația/ certifies the organization

BITHAT SOLUTIONS SRL

Str. Frumoasă, nr. 30, parter, sector 1, București

**pentru următoarele activități/
for the following fields of activities**

Activități de realizare a soft-ului la comandă (software orientat client)

Custom software development activities (customer-oriented software)

că are implementat și menține un
sistem de management al serviciilor
conform condițiilor din standardul

which has implemented and maintains a
service management system
which fulfils the requirements of the standard

ISO/IEC 20000-1:2018 (SR ISO/IEC 20000-1:2020)



Valabilitatea certificatului este condiționată de
efectuarea supravegheților anuale până la data de:



**08-
2026**

**08-
2027**

nr. certificat/ certificate registration no. **63**

data inițială a certificării/ initial certification date **19 august 2025**

data recertificării/ recertification date -

data ultimei actualizări/ last update -

valabil până la/ valid until **18 august 2028** (cu condiția vizării anuale)

SRAC CERT SRL, Str. Vasile Pârvan Nr. 14, Sector 1, București www.srac.ro

Director General
Ing. Mihaela Cristea

Certificate

SRAC has issued an IQNET recognized certificate that the organization:

BITHAT SOLUTIONS SRL

Str. Frumoasă, nr. 30, parter, sector 1, București

has implemented and maintains a
Service Management System

for the following scope:

Custom software development activities (customer-oriented software)

which fulfils the requirements of the following standard:

ISO 20000-1 : 2018

Issued on: **2025 - 08 - 19**

First issued on: **2025 - 08 - 19**

Expires on: **2028 - 08 - 18**

Registration Number: RO – 0063



Alex Stoichitoiu
President of IQNET



eng. Mihaela Cristea
SRAC General Manager



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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